Medium-rare: An Innovative Treatment Approach to the Space between General and Special Collections

ABSTRACT

This paper presents an overview of a new treatment workflow that was implemented in early 2016 at the University of Illinois Urbana-Champaign Library. Preservation professionals may be familiar with the idea of medium-rare within their collections—this term refers primarily to items that have exceptional material, historical, or condition characteristics that make them complicated to categorize beyond their collection designation. Adaptive conservation treatment approaches have long been employed in the conservation and care of library collections, usually administered on a case-by-case basis at the discretion of the conservator or technician performing the treatment. However, these treatment approaches for “in-between” materials previously have not been collected and formalized into a codified workflow. Having attempted to create a functioning workflow in the context of restricted resources and limited time over the course of a year, this paper will address the challenges and conditions that made the University of Illinois Urbana-Champaign Library ideal for piloting this new treatment approach. It will additionally address the formulation of parameters and limitations for treatment, as well as the infrastructure for tracking and documentation that was adapted and created to support the new workflow in the context of our existing conservation treatment approaches. Last, this paper will offer some insights on the benefits, challenges, and outcomes observed after its implementation, and provide a possible model for other institutions facing similar issues within their collections.

CONTEXT

The University of Illinois Urbana-Champaign (UIUC) Library is one of the 10 largest university library systems in the United States. The library collection contains 24 million items, 13 million of which are bound volumes. The undergraduate library alone has more than 200,000 volumes and provides in one location more reference resources for undergraduate instruction than any other undergraduate library in the country. Apart from that, the university is home to more than 25 individualized area libraries that house both circulating and special collections. Moreover, the Oak Street Library Facility provides high-density storage for items from multiple collections. Some of the more notable collections include the Sousa Archives and Center for American Music, the Illinois History and Lincoln Collection, numerous archival collections, and the Rare Book and Manuscript Library, which is home to the personal papers of John Milton, Marcel Proust, H. G. Wells, and Carl Sandburg.

As a result of having such robust collections, UIUC Library is often host to collection-focused exhibits and often loans collection material to outside institutions both within the United States and abroad. Additionally, the library works collaboratively on exhibits with on-campus institutions including the Krannert Art Museum and the Spurlock Museum of World Cultures. As a result of all of these exhibit opportunities, the pace of the exhibit calendar is kept at breakneck speed, with each curator managing his or her exhibits separately, so installation schedules and deadlines often overlap.

However, despite the fact that our collections and the opportunities to view them are vast and diverse, like many institutions the size of our collections largely outmatch the number of resources available. As a public university funded by the state of Illinois, UIUC has been severely impacted by the ongoing financial crisis that has resulted in a lack of budget for the past three fiscal years. The library has sustained cuts across all departments and has no capacity to hire many additional permanent staff members, even where there is a demonstrated need. In many areas of the library, when positions are vacated due to retirement, duties are shifted and reassigned rather than replenishing staff hours through new hires. Although the staff hours cumulatively decrease throughout the library, there is no decrease in the services provided to the university community.
The conservation unit, which operates within the preservation services department of UIUC Library, has served the library community on the second floor of the Oak Street Library Facility in the John “Bud” Velde Conservation Laboratory since the early 2000s and is staffed by two conservators; two technicians; and a constant flux of student volunteers, academic hourlies, graduate assistants, and interns. As a hybrid lab, we treat both general and special collection materials based on a wide range of need. Between May 2016 and April 2017, the library’s conservation unit also prepared collection material for nine major exhibits. Due to the scope of the exhibits program throughout the libraries, it is a constant challenge for conservation staff to meet priority deadlines for exhibit materials and have time at the bench to deal with the ongoing needs of the rest of the collection. With a staff that is comparatively tiny to other library conservation programs of a similar size and scope, time is often at a premium.

In addition to balancing exhibit- and nonexhibit-related treatment, conservation staff are frequently attempting to mediate the needs of various collections within the limitations of time and resources. Thankfully, broader preservation issues such as disaster planning and preparedness, integrated pest management, environmental monitoring, and general rehousing are managed by Miriam Centeno, the collections care manager. However, although these preventative measures ensure that our collections are properly stored and generally well cared for, it has not diminished the backlog of items awaiting treatment. As a result, another challenge has been balancing the time-sensitive priorities of individual collections in such a way that all collections are receiving fair, if not equal, attention. Although the squeakiest wheel is often the one to get the grease, so to speak, conservation does its best to keep track of the necessities of various collections so that they can eventually be treated in time. Needless to say, this has continued to be a challenge.

ADDRESSING A LONG-ESTABLISHED NEED

NOT A NEW IDEA

Although these challenging conditions are by no means isolated to our institution, the confluence of all of them at once made UIUC Library a good case study for trying something new—both to seize the opportunity we saw and to attempt to ameliorate some of the more challenging aspects of our existing workflows.

In fact, a “medium-rare” workflow as a concept had been discussed by conservators at UIUC since 2008. In its infancy, however, the workflow took a decidedly different form than it ultimately would when finally implemented. The earliest specifications for medium-rare treatment were created by conservation in September 2009 and originally included the following:

- Treatment for any individual item will be completed in 2 hours or less.
- No written or photographic treatment documentation will be created for any item in medium-rare.
- No more than 10 hours per week total would be devoted to medium-rare.
- To begin, only bound items destined for Rare Book Oak Street storage would be considered treatment candidates.

To facilitate communication between conservation and collection managers without formal documentation, a “Medium-Rare Conservation Treatment Form A/B” was created in the form of a two-sided streamer, which could accompany each item that was sent to the lab. Form A (fig. 1) would have been filled out with requisite catalog information and treatment preferences by the curator or librarian making the request. Form B (fig. 2) would then be filled out by the conservator when the item was received, tracking the repairs completed on the text block and binding.

However, although much of the ground work was laid and revisited starting in 2008, it was not until 2016 that the lab moved toward serious implementation of a medium-rare workflow. This was primarily due to some of the constantly competing factors formerly stated—to begin a new workflow requires an initial investment of time and resources that was heretofore not prioritized within the context of other ongoing projects.

In the winter of 2016, staff began to notice an uncharacteristically dwindling stream of items for our general collection conservation workflow. Regardless of whether this sudden reduction was a momentary lull or a developing trend, the lab was running out of appropriate work to keep our technicians and student workers fully occupied. Meanwhile, in the midst of undergoing staff transitions, the conservators had the challenging exhibit schedule and an unending backlog to contend with. This moment seemed like a perfect opportunity to take advantage of newly liberated time for our technicians to accomplish treatments beyond the scope of the usual basic binding repair.

Given the volume of treatment work waiting, we were hoping that perhaps a new workflow would allow conservation to serve collections more widely by making batch treatment and other general repair options available to objects that had been otherwise difficult to prioritize given competing needs and limitations. More specifically, we thought it might give us the opportunity to address a long-existing need in library and archive conservation—namely, how to treat “medium-rare” materials, or items that have exceptional material, historical, or condition characteristics that make them complicated to categorize beyond their collection designations.

DEFINING MEDIUM-RARE

Just as the notion of a medium-rare treatment scheme was not new in our labs at UIUC, the concept of medium-rare as
Ferris

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Medium-Rare Conservation Treatment Form A
To be filled out by the Curator

Date sent to Conservation: 12 Nov, 2008

Library: [Redacted]
Contact: [Redacted]
Barcode: 201205165 29124
Author: [Redacted]
Publication Date/Place: [Redacted]
Format: manuscript
no. of vols.: [Redacted]
printed
other: [Redacted]
missing pages, plates, etc.: [Redacted]

Title for spine label:

Why has this item been selected for treatment?
☐ previous use
☐ anticipated use
☐ cannot be used safely
☐ transfer to Oak St.
☐ age
☐ other: [Redacted]

What concerns you most about the item’s current state?
☐ boards detached
☐ signatures loose/detached
☐ spine detached
☐ label missing
☐ leaves torn, mutilated or deformed
☐ other: [Redacted]

Features that must not be damaged or lost during repair:
☐ signature, marks, notations
☐ bookplates
☐ original cover
☐ original endsheets
☐ library marks/pockets/labels
☐ prev. damage/repairs
☐ evidence of original binding
☐ other: [Redacted]

Do any of the following apply to this item?
☐ important/rare artifact
☐ important/rare content
☐ important/rare format
☐ important provenance
☐ part of a matching set (describe: [Redacted])

Curator’s signature:
Curator’s signature grants permission to discard any portions not specifically noted above, as necessary.

Location: G:/PresConsPublic/Forms/MedRareStreamer.doc
Last Modified: 9/26/08

Fig. 1. Side A of the Medium-Rare Conservation Treatment Form streamer, for use by the collection manager.

Medium-Rare Conservation Treatment Form B
To be filled out by the Conservation Unit

Received by: [Redacted]

Textblock
☐ remove accretions
☐ dry clean:
☐ all
☐ portion: [Redacted]
☐ mend tears:
☐ Japanese tissue/WSP
☐ heat-set tissue
☐ hinge in loose leaves
☐ line with Japanese tissue/WSP
☐ resew:
☐ portion of textblock
☐ entire textblock
☐ other: [Redacted]

Binding
☐ leather consolidation:
☐ Klucel-G
☐ red rot cocktail
☐ minor cover repairs: [Redacted]
☐ joint/hinge repair or reinforcement
☐ Japanese paper/WSP
☐ Solvent-set tissue
☐ reback:
☐ cloth
☐ Japanese paper
☐ reback with inner hinge repair:
☐ cloth
☐ Japanese paper
☐ reattach boards:
☐ Japanese paper
☐ tuckets
☐ solvent-set tissue
☐ rebind:
☐ retain existing endsheets
☐ discard existing cover
☐ retain existing cover separately
☐ other: [Redacted]

Enclosure
☐ cloth covered drop-spine box
☐ portfolio case
☐ fux box
☐ other: [Redacted]

Treatment completed by: [Redacted]
Date completed: 12/16/08 - 4:30

Location: G:/PresConsPublic/Forms/MedRareStreamer.doc
Last Modified: 9/26/08

Fig. 2. Side B, for internal use by conservation to track treatment actions.
The overwhelming sentiment of the few responses received was that there was little to no formal effort to separate out treatment procedures on these types of materials from the rest. More often, items falling into the medium-rare category were treated on a case-by-case basis, with the conservator or technician making decisions on the level of documentation needed or the types of repair materials utilized at their own discretion. Indeed, this was the treatment approach used by UIUC’s conservation lab as well prior to formalizing the medium-rare workflow in February 2016.

TARGETING OBJECTIVES AND DEVELOPING A WORKFLOW INFRASTRUCTURE

As staff began to consolidate treatment practices into a codified workflow, the goals became clearer. Staff had to develop a treatment approach that could finally meet the long-standing need for “in-between” collection items and hoped that this would simultaneously magnify the scope of impact on the number of items treated and the variety of collections served. This would also hopefully allow the unit to make best use of the qualified technicians and their newly liberated time. Additionally, staff were interested in seeing whether or not they could reduce the number of competing priorities for our two staff conservators. Last, staff wanted to organize a consistent approach to treating medium-rare library materials, both flat and bound, that could be used as a model for other institutions.

UTILIZING ESTABLISHED PROCEDURES AND CREATING NEW ONES

In many ways, staff were fortunate in that they knew many of the already existing procedures in both general and special collection treatment workflows would remain relevant and functional for medium-rare. To begin with, transporting medium-rare items to and from the conservation lab was easily facilitated through the existing relationship with the library’s shipping department. Items could be packaged in predelivered totes and could often be picked up within 24 hours of a request for transport (fig. 3). This required minimal coordination between the conservation lab, library shipping, and the originating collection.

Documentation was another area where staff relied heavily on already established processes. Although prior iterations of the medium-rare workflow called for no required photo or report documentation, it was felt that some documentation was necessary to adapt and record medium-rare treatment practices, especially since the intention was to broadly apply these practices to items within the library’s collections.

Communication was aided by the documentation database, a web-based platform that was built in-house for custom use at UIUC. A major benefit of the database is that it...
is able to pull an item’s bibliographic record from Voyager—the library’s cataloging software—via barcode scanning. Practically speaking, this meant that catalog information could be automatically populated into our documentation forms (fig. 4), which saved significant time when preparing reports. However, if a medium-rare workflow was to be successful, staff knew that they would have to streamline documentation processes more significantly, particularly with regard to the use of narrative description for individual objects. Working with the library’s software developer, we created a new medium-rare interface that replaced narrative description fields with short-form categorical checkboxes. Using the checkboxes, a conservator could quickly specify if an object was bound or unbound, if paper was laid or wove, if a binding was leather or cloth, and so on (fig. 5). This interface, which operates more like a brief object assessment, was intended to furnish a snapshot of the object treated without taking up too much time spent on the process of reporting.

Another important feature of the database was the way in which it enabled conservators to communicate with collection managers about items in the lab. As is standard practice among conservators, submitting proposals for review and approval to a curator or librarian is a regular function of a special collection conservation workflow. Previously, staff relied on the database’s automated function for submitting a condition report or treatment proposal to a specified collection manager, allowing for easy, automatically archived communication between the conservation lab and owning libraries. Since medium-rare was a new treatment approach, it was felt that maintaining the practice of submitting proposals to collection managers for approval was an important step in preserving trust and fostering understanding.

Fig. 3. Library shipping “totes” outside the conservation lab awaiting transport.

Fig. 4. Bibliographic information imported into a treatment record via Voyager, made accessible through the interface of our documentation database.
As the workflow developed, staff began to see occasional treatments for which photo documentation was not needed. Staff therefore gave themselves the option of forgoing it. This usually was in the case of certain minor treatment actions that might be done in situ, such as removing something from an old pamphlet binder or repairing a few minor edge tears—repairs that were fast and simple enough to not require going over to the lab. Of course, the option to proceed without photo documentation was only completed subsequent to consulting with collection managers about the reasons and risks.

Likewise, the established protocol for photo documentation was the starting point for a truncated medium-rare approach. We retained processes for image capture, file migration, and management, as well as the operational use of the designated photo documentation space within the conservation lab. However, instead of taking numerous images to represent the condition of the object to the fullest extent possible, we limited the number of shots per item to the following (fig. 6):

- Front or front cover of the object
- Back or back cover of the object
- One to three shots of “representative damage”

To further simplify the process, staff eliminated the standard ¾ view of bindings (fig. 7) for representing the edges and spine. This eliminated the need to switch between the use of a copy stand and a tripod, which saved significant time during the photo documentation process. We also decided not to shoot objects in transmitted or raking light, as it was assumed that these treatments would be minor enough that such documentation detail would not be necessary.

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Fig. 5. Another view of our database, showing the abbreviated documentation description used for medium-rare assessment prior to treatment.

**WHAT MEDIUM-RARE IS NOT**

As difficult as it was to clearly define what medium-rare is, it became obvious what medium-rare was not early on in the process of identifying potential treatment candidates. Treatment approaches that were categorically complex and challenging were excluded from consideration. This meant that any objects requiring these treatments would by definition have to be excluded from the workflow. For example, treatment involving the use of solvents for adhesive reduction or stain...
removal was considered too high risk to be completed without the supervision or direct involvement of a conservator. Likewise, any items that required the paring, tooling, or specialized working of leather would have to be excluded as well. Moreover, any items that featured compound or problematic material features such as parchment and certain photographic emulsions were also not considered for medium-rare treatment, in part due to their difficult material features (rather than the complexity of the treatment approach), which made them risky to work with without close supervision from a conservator (figs. 8, 9).

Most, if not all, of the usual medium-rare treatment options were based on lab practices for general collection repair. This included basic spot-sewing and resewing, mending, hinge tightening, spine cleaning and consolidation, board reattachment, and retaining old cases or creating new ones. However, from a material point of view, it was necessary to alter the approach to reflect the standards typically applied to special collections materials. Whereas staff might use polyvinyl acetate in lining a spine for circulating collections repair, we used wheat starch paste for medium-rare. Tissue mending was done with water-torn Japanese tissue and diluted paste rather than heat-set tissue. Original components were retained wherever possible, and all treatments were approached with “reversibility” in mind.

IMPLEMENTATION

Once staff identified goals for the workflow, developed the infrastructure to support it, and figured out the parameters of what was to be treated, there was nothing left to do but begin. The first step was simply to start a lot of conversations...
The higher level of communication soon started to look at their collection needs with a mind toward what might be able to be treated under this new designation. The faster turnaround time for treatment certainly helped—whereas for conservators the special collection treatments were taking between 6 and 12 months to finish, the medium-rare items coming into the lab were seeing an initial turnaround time of closer to 3 to 4 months. This quicker rotation meant that collections could get their materials back faster for use in classes and reading rooms.

Corollary to that, because objects were spending less time in the lab, staff were seeing a broader range of collections served than had been seen previously. This was concentrated within two or three library collections that had been historically underserved. However, the ability to prioritize their materials for treatment meant that items long in need of treatment were finally receiving it.

As was hoped, the medium-rare workflow allowed technicians to focus on treatments that required more time and somewhat more complex decision making rather than typical throughout the library. Conservators began “plugging” medium-rare conservation as a potential treatment option during routine priority meetings among various collections, simultaneously noting any objects that might be appropriate for transportation to the lab for medium-rare treatment. In the early stages of implementation, conservators operated as the primary point of contact with the collection managers. They established review meetings to look at objects and suggest treatment options, using each object as an example to explain the differences between the possible workflows. When medium-rare treatments were completed for one collection, conservators shared the before and after documentation with curators from other collections to give them a sense of what could be expected, as well as to alleviate any resistance born from protective instincts.

To keep the medium-rare workflow moving, it was necessary to set aside weekly time for both the logistical administration and coordination of medium-rare materials, as well as the practical hands-on time at the bench. Staff members dedicated one to two days to working on treatment and managing the workflow. It also became important to allow for flexibility in the infrastructure—although the new database was successful in reducing the time needed to complete written documentation, initial omissions or operating errors made it less than optimal at first. Staff used paper assessment forms that could be added to the online database later as needed.

Almost immediately, staff began to observe some major benefits as a result of the addition of the medium-rare workflow. Working relationships with collection managers around the library were immediately augmented by the higher level of communication, and soon collection managers who in the past had felt as though their collections did not receive enough attention started to look at their collection needs with a mind toward what might be able to be treated under this new designation. The faster turnaround time for treatment certainly helped—whereas for conservators the special collection treatments were taking between 6 and 12 months to finish, the medium-rare items coming into the lab were seeing an initial turnaround time of closer to 3 to 4 months. This quicker rotation meant that collections could get their materials back faster for use in classes and reading rooms.

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general collection repair. As an added boon, having technicians perform these treatments reduced the backlog of items waiting for the attention of one or both of the conservators.

The least anticipated benefit came in the form of being able to create a new stream of work that could potentially be appropriate at a student or intern level. UIUC’s conservation lab has long been recognized as a teaching lab, engaging students at all levels of education, experience, and interest. Having a new lifeline to seek out medium-rare items allowed us to clearly identify discreet projects for students working in the lab. For those who planned to continue studying conservation, we were able to find and designate treatments that both augmented their portfolio and were at an appropriate level for them to accomplish.

CHALLENGES

Although the benefits were immediate, the new workflow was not without its challenges. Early attempts at describing what “medium-rare” treatments actually consisted of were as convoluted as previous attempts to define it within this paper. Other than suggesting to collection managers that “you’ll know it when you see it,” it was important to build confidence and knowledge in their abilities to understand and identify what conservation staff were specifically looking for—especially if they were going to be expected to independently designate which items were coming to the lab for treatment. However, this also meant that staff in conservation had to learn when to judge that placing the responsibility on the collection managers was actually too much and was slowing our processes down as a result. Having numerous meetings to try and establish what could be considered medium-rare might not be the most efficient use of anyone’s time if the decision on treatment approach could more easily be made by conservation once the item was in the lab.

To that end, throughout the implementation process, it was important to learn staff limitations on an individual basis—which really just meant adjusting to the learning curve of each individual staff member. Previously, conservators and technicians operated predominately within one workflow, whether it was special or general collections. Working in medium-rare meant that staff had to change their approaches and develop more versatility to expand their holistic knowledge of what goes on in the lab. This, in turn, would hopefully enable a better understanding of the parameters of the new workflow. Doing so was contingent on frequent communication in the form of biweekly check-in meetings, where staff all applied a constant revisionist eye toward the aspects of the workflow that needed improvement.

One of the biggest challenges early on in implementation came in the form of balancing the new workflow’s administration with respect to already existing workflows within the lab. Although staff were seeing more treatment happening, the time it took to establish and administer the workflow actually took time away from the bench rather than adding to it, especially with respect to the conservators. Although the conservator was the primary point of contact for the collection managers in the beginning, it soon became apparent that it was more efficient to have the staff member completing treatment in direct contact with the collection manager from the owning library. It is possible that this would be a hurdle with implementing any new treatment methodology, as the initial investment of time and resources to get it moving is always most significant in the beginning.

There was also resistance encountered while proposing the medium-rare workflow. The most interesting example of this came in the reaction of certain collection managers to the medium-rare terminology itself. To conservation staff, medium-rare was not an assignation of value or priority of the object but rather a means to classify a treatment approach for particular materials. However, for some curators, having their items categorized as such felt as though conservation staff were diminishing the “specialness” or rarity of their special collections, and working to allay the fears that that terminology introduced could sometimes be an obstacle. Internally, staff have wondered if it would have been better to use more neutral or objective language, such as treatment levels 1 through 3, to designate treatment streams rather than using the loaded terminology of special, medium-rare, and general. This may be an important consideration for other institutions that might be interested in implementing some form of medium-rare treatment within their own collections. However, after months of campaigning on the platform of medium-rare, UIUC staff have concluded that changing the name at this point would only muddy the waters.

OTHER AREAS OF GROWTH

As it turns out, one workflow can apparently beget many other workflows. Once the medium-rare treatment workflow was in steady swing, staff began seeing other areas of our processes that needed more formalized attention. For example, staff found that having a confluence of so many collection items from various locations with multiple treatment routes really called for the creation of a more standardized request form. In consultation with the rest of preservation services and using a custom-designed Google Form, we launched an online conservation treatment request form in spring 2017 (fig. 10). The request form gathers initial data such as bibliographic information, repairs needed, whether the item is for exhibit or digitization, and the date when treatment needs to be completed. This allows collection managers to build a queue of items in one location and allows conservation staff to keep track of whose collection is receiving treatment at any given time.
Between September 2016 and May 2017, the conservation lab at UIUC had completed a total of 90 treatments designated as medium-rare. Staff currently do not have a reliable way to

Another example of new workflows was developed as a result of rethinking the photo documentation setup. One of the main motivations for the medium-rare workflow was to increase productivity. However, a new accumulation of material to be photographed slowed staff down significantly. Someone was constantly needing to photograph something to keep the other stages of the workflow moving along. To deal with this, staff created a new graduate position—photo documentation coordinator—to handle the many aspects of the photo documentation setup. The inaugural student, hired in spring 2017, has been trained in safe handling of rare and delicate materials, as well as the standards of conservation photo documentation (fig. 11). This position is responsible for completing image capture, file migration and management, as well as the consolidation of our documentation about our documentation processes, so that training and knowledge can be easily transferred to the next student to hold the position.

Additionally, in the course of having to promote the medium-rare treatment workflow around the library, Preservation Services as a whole thought it might be a good time to reprise a former practice of conducting site visits to all of the area studies collections throughout the university library system. This would give them an opportunity to touch base with campus libraries with whom they have less frequent interaction to let them know of new services that may be beneficial to them. These site visits were also implemented in spring 2017.

Being able to track more minor treatments in the medium-rare database also aided in the concurrent development of a new plan for in situ conservation at the Rare Book and Manuscript Library. The goal of this plan is to create a secondary conservation space within the main library on campus to broaden the number of basic treatments able to be completed without requiring transport to the lab. Furthermore, being able to hold regular office hours, answer routine questions, and offer higher availability to curators will hopefully deepen working relationships and improve communication overall.

CONCLUSIONS

Fig. 10. (a-c) Views of our web-based conservation request form.

Fig. 11. Sushant Sapre, our inaugural student in the capacity of photo documentation coordinator, taking light readings before image capture.
capture a data metric regarding the percent increase of treatment across various collections, nor a means to quantify the exact types of treatments that were seen within the medium-rare workflow. However, anecdotally, staff are able to report that collection managers seem to both recognize the efforts staff are making toward caring for their items and are deeply appreciative—this may be arguably more important than data metrics. An aspect of working in an institution where every position and department is working with limited resources is that everyone can become keenly aware of others’ needs and stresses. As conservators, we are deeply concerned with objects and their care—often this is what draws us into the conservation profession to begin with. However, as library conservators, we are additionally concerned with the use of these objects, and with supporting the people who facilitate that use. By empowering that connection, we make room to create unique learning experiences for users and staff alike.

Medium-rare treatment as an independent workflow is still in its infancy, but with continued diligence and work, the staff at UIUC hope that it will continue to thrive and provide an opportunity to update the conservation community on longer-term outcomes.

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REFERENCE


FURTHER READING


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